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By employee's personal request, the Human Resources Department of Kosovo Telecom J.S.C., issues the following:

## RECOMMENDATION LETTER

Mr. Artan Beka born on 01/04/1977 has been employed at Kosovo Telecom J.S.C. on 22/11/2001 on a full time contract (40hrs a week) and from 01/09/2015 he has been engaged as a System Administrator BSS/TI. He has been part of the team, for planning, design, develop and implement projects of Information Systems in Telecom of Kosovo, like: Windows Server migration, Windows Server Roles installation or migration, Exchange Server Migration, Hyper-V design and implementation, Server Virtualization to Hyper-V, SAN design and implementation, McAfee Defense Suite implementation, Veritas Backup Exec implementation, Licensing of Telecom of Kosovo with Microsoft Enterprise Agreement, DR Site plan, design and implement, planning, design, implement, migrate and administering Microsoft Exchange Server from 2000 until 2016 (all versions) for more than 3600 users with mailboxes, McAfee Security for Microsoft Exchange with McAfee anti-spam & anti-malware..

In his role, Mr. Artan Beka essentially supported Projects in carrying out its role in achieving objectives in supporting the sectors of Information System.

Mr. Artan is a very talented and dedicated employee. His working commands and competencies on the job are outstanding. He has the talent of a leader and manager, who quickly acquires the respect of all who deal with his knowledge, dedication, tact and good humor. In addition, Mr. Artan is very well organized, focused, hard-working and an exceptionally quick learner.

He has our very highest recommendation and we would be delighted to provide further information if required.

Should you require any addition information, please do not hesitate to contact us at any time.

Personnel Manager  
Arben Jaha